

Is it a consideration or an “I”?

Considerations are ideas or suggestions from the Quality Circle. They should be based on facts and observations the Quality Circle gives. The consideration should not be a judgment or an idea from the QAT. They are “food for thought” – not prescriptive or a “fix”. Considerations are addressed to the person just like the rest of the review. They are a question to the person if the person would like their quality circle to look into something. Considerations should always end in that question.

- 1 Use considerations when a quality circle is thinking about ways to improve something and mentions them to you.
- 2 Use considerations when something is going well, but a quality circle member has an idea to make it even better.
- 3 If a quality circle member is not aware the individual wants improvement, and the issue is not an obvious service the provider should be providing, you can write a consideration. If a quality circle member is aware and just not working to resolve an issue, that would be an “I” or “C”.

Consideration Examples

Example 1

Adam, your quality circle seems to work well together. Home and work meet monthly to discuss things. They also keep a communication log with you so they both know what is going on. Staff at home also know they can get hold of your case manager and your dad when they need to.

Consideration: Right now your quality circle relays much of the information at your semi-annual and annual meetings. Some quality circle members would like to get more medical information on a more timely basis. Would it be helpful for your quality circle to talk about what items could be relayed sooner so the whole quality circle is aware of what is happening for you?

Example 2

A quality circle member shared with the QATs that in the past you had an ARC advocate come to meetings and that seemed to help.

Consideration: John would you be interested in having an advocate attend meetings with you again?

Example 3

Shelly, although you don't use words to speak, quality circle members wonder if your current job you started a couple weeks ago is working for you. you need to use your hands to grasp objects and this is not a strong motor skill for you.

Consideration: Would you like your quality circle to work together to come up with some other ideas that would be better suited for your skill level?

Example 4

Jennifer we understand you go to the mall twice a week with others from your house. You would like to spend more time with your family. A quality circle member mentioned if your family knew when you were going to be at the mall, they could meet your for lunch.

Consideration: Jennifer is it possible for home staff to call your family a day ahead to let them know you will be at the mall?